

# Terms of Service

NexviaTech — nexviatech.online

Effective Date: February 1, 2025 | Version 1.0 | nexviatech.online

Please read these Terms carefully before using our website or engaging our services. By accessing nexviatech.online or working with us, you agree to these Terms.

## 1 Our Agreement With You

These Terms of Service ("Terms") form a binding agreement between you ("Client") and NexviaTech ("we," "our," or "us"), accessible at [nexviatech.online](https://nexviatech.online). These Terms apply to your use of our website and any services you engage us to provide.

If you do not agree with any part of these Terms, please do not use our website or engage our services.

## 2 Our Services

NexviaTech provides enterprise-grade digital engineering services including:

- **AI & Machine Learning** — Custom AI models, automation, and intelligent system design
- **DevOps Automation** — CI/CD pipelines, cloud infrastructure, deployment optimization
- **Web & Mobile Development** — End-to-end application development
- **Product Design** — UX/UI design, prototyping, and user research
- **Data Analytics** — Business intelligence, dashboards, and data pipelines
- **Cybersecurity** — Security audits, compliance consulting, and secure system design

Specific scope, deliverables, timeline, and pricing for any project are defined in a separate Statement of Work (SOW) signed by both parties before work begins.

## 3 Using Our Website

By visiting our website, you agree not to:

- Violate any applicable laws or regulations
- Attempt to gain unauthorized access to our systems or servers
- Transmit harmful, offensive, or malicious content through our contact forms
- Copy or redistribute our website content without written permission
- Use automated tools, bots, or scrapers to extract data from the site

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## 4 Your Responsibilities as a Client

As our client, you agree to:

- Provide accurate and timely information needed to deliver your project
- Make yourself available for regular check-ins and feedback sessions
- Review and approve deliverables within the agreed timelines
- Ensure you have the legal right to share any content or IP you provide to us
- Make payments on time as outlined in your project agreement

Delays caused by lack of timely input from your side may affect timelines and could result in additional charges — which we will communicate clearly before proceeding.

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## 5 Payments and Fees

- A deposit is typically required to secure a project start date
- Milestone-based or monthly payments may apply depending on project structure
- Invoices are due within the timeframe specified (usually 7–14 business days)
- Late payments may result in a pause on project work until the balance is settled

All fees are exclusive of applicable taxes. Government-mandated taxes (such as GST) will be added to your invoice where required by law.

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## 6 Intellectual Property

### Your Content

Any content, data, logos, or materials you provide remain your property. By sharing them with us, you grant NexviaTech a limited license to use them solely for delivering your project.

### Our Work Product

Upon full payment, ownership of the final deliverables transfers to you as specified in your project agreement. NexviaTech retains rights to general methodologies and know-how, but will never share your proprietary information.

### Our Website and Brand

All content on our website — text, design, graphics, and code — is the property of NexviaTech. You may not reproduce or use it without our written permission.

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## 7 Confidentiality

We treat all client information as confidential and do not share it with any third parties without your consent, except where required by law.

If your project requires a formal Non-Disclosure Agreement (NDA), we are happy to sign one — just let us know when you reach out to [nexviatech1@gmail.com](mailto:nexviatech1@gmail.com).

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## 8 Warranties and Disclaimers

We are committed to delivering high-quality work. That said, please note:

- Our website is provided on an "as is" basis — we make no warranties about its uninterrupted availability
- Technology projects involve inherent complexity; we will communicate clearly if assumptions change
- Business outcomes depend on many factors outside our control; we track KPIs but cannot guarantee specific results

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## 9 Limitation of Liability

To the fullest extent permitted by law, NexviaTech's total liability for any claim will not exceed the total amount you paid us in the three (3) months preceding the claim.

We will not be liable for any indirect, incidental, or consequential damages — such as lost profits, loss of data, or business interruption.

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## 10 Termination

Either party may terminate an engagement as outlined in the relevant project agreement. If no termination clause exists, either party may end the engagement with 14 days' written notice.

Upon termination, you will be invoiced for all completed work. NexviaTech will deliver all completed work and project files. Sections on IP, confidentiality, and liability survive termination.

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## 11 Governing Law

These Terms are governed by the laws of India. Disputes will be subject to the exclusive jurisdiction of the courts in India. We always prefer to resolve issues informally first — please reach out to us directly.

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## 12 Changes to These Terms

We may update these Terms from time to time. When we do, we'll update the effective date at the top. Continued use of our website or services after changes take effect means you accept the updated Terms.

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## 13 Questions? Let's Talk.

These Terms are meant to be fair and clear. If something isn't clear or you have questions, please reach out — we'd much rather clarify things upfront.

<b>Email</b>	<a href="mailto:nexviatech1@gmail.com">nexviatech1@gmail.com</a>
<b>Phone</b>	+91 6299846516

<b>Website</b>	nexviatech.online
<b>Hours</b>	Monday – Saturday, 10:00 AM – 7:00 PM IST