

Privacy Policy

NexviaTech — nexviatech.online

Effective Date: February 1, 2025 | Version 1.0 | nexviatech.online

We take your privacy seriously. This document explains — in plain English — exactly what information we collect, why we collect it, and how we protect it. No legal jargon, just the facts.

1 Who We Are

NexviaTech is a digital innovation and enterprise engineering studio at **nexviatech.online**. We help businesses modernize their digital systems through AI-driven design, cloud engineering, DevOps automation, cybersecurity, and data analytics.

2 What Information We Collect

Information You Give Us Directly

When you fill out our contact form or reach out to us, you may provide:

- Your full name
- Email address
- Company name
- Phone number (optional)
- A message about your project or business need

Information Collected Automatically

When you visit our website we may automatically collect:

- IP address and approximate location
- Browser type and version
- Pages visited and time spent
- Referring website
- Device type (desktop, mobile, tablet)

Cookies

We may use cookies to remember your preferences and improve performance. You can control or disable cookies through your browser settings at any time.

3 How We Use Your Information

We use the information we collect to:

- Respond to your inquiries within our 12-hour response window
- Understand your project requirements and prepare a tailored proposal
- Improve our website based on how visitors interact with it
- Maintain the security and performance of our systems
- Comply with any legal obligations that apply to us

What we never do: We will never sell your personal information to third parties, use it for targeted advertising, or share your contact details without your explicit consent.

4 How We Share Your Information

We do not sell, rent, or trade your personal information. In limited situations, we may share information with trusted service providers (e.g., cloud hosting or email delivery platforms) who are contractually required to protect your data.

We may disclose your information if required by law, court order, or government authority, or to protect the rights and safety of NexviaTech and its clients.

5 How Long We Keep Your Data

We keep your information only as long as necessary — typically up to 24 months for contact form submissions. After that, we delete or anonymize the data. If you'd like us to delete your data earlier, just email us.

6 How We Protect Your Data

Security is at the core of everything we build. We use industry-standard practices aligned with SOC 2 controls: encryption in transit (HTTPS/TLS), strict access controls, and regular security reviews.

7 Your Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Request a correction if any information is inaccurate
- Ask us to delete your data
- Opt out of any marketing communications
- Object to how we process your data in certain situations

To exercise any of these rights, email us at nexviatech1@gmail.com.

8 Third-Party Links

Our website may link to external sites (AWS, IBM, Nvidia, OpenAI, Stripe, etc.). Once you leave our site this Privacy Policy no longer applies. We encourage you to review the privacy policies of any third-party sites you visit.

9 Children's Privacy

Our services are designed for businesses and professionals. We do not knowingly collect personal information from anyone under 18. If you believe a minor has submitted information through our website, please contact us immediately.

10 Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we'll update the effective date at the top. Continued use of our website after any changes constitutes your acceptance of the updated policy.

11 Get In Touch

Questions? We'd love to hear from you.

Email	nexviatech1@gmail.com
Phone	+91 6299846516
Website	nexviatech.online
Hours	Monday – Saturday, 10:00 AM – 7:00 PM IST